



NEWS RELEASE

Yamato Holdings Co., Ltd.

March 3, 2021

SCG Yamato Express Becomes First in Thailand to Acquire Certification for ISO 23412 International Standard for Refrigerated Parcel Delivery Services

SCG Yamato Express Co., Ltd. (Head office: Bangkok, Thailand; Managing Director: Oranee Pensirisombun, Deputy Managing Director: Sakae Yamasaki, hereinafter referred to as “SCG Yamato”), a joint venture of Yamato Asia Pte Ltd. and SCG Cement – Building Materials, announced today that on January 9, 2021, it became the first organization in Thailand to acquire certification for ISO 23412:2020 (hereinafter referred to as “ISO 23412”^{*1}), the international standard for refrigerated parcel delivery services. To mark the certification’s acquisition, an award ceremony for ISO 23412 was held on February 25, 2021.

^{*1} ISO 23412 is an ISO certification that was issued on May 28, 2020. Within refrigerated parcel delivery services, the international standard targets the transport of parcels with intermediate transfers and specifies requirements for operations concerning intermediate transfers during delivery, with a focus on temperature control of spaces such as cold storage within vehicles.

1. Background and Purpose

Demand for refrigerated delivery services is rising against the backdrop of global economic growth combined with rapid expansion of the online shopping market in recent years. Moreover, in Thailand, the parcel-delivery market has grown by at least 135% year on year for several years in a row, and demand is increasing further due to the coronavirus pandemic.

SCG Yamato, which has been supplying refrigerated delivery services in Thailand since 2017, acquired PAS 1018^{*2} certification in 2018. Since then, it has been gradually expanding its service area in response to growing needs.

With the aim of providing services that customers can use with even greater confidence, it has now acquired ISO 23412 certification following a review by a third-party organization. Going forward, as the only company in the country to have achieved this standard, SCG Yamato will continue supplying safe and reliable refrigerated delivery services to customers in Thailand, in keeping with its slogan of “Deliver Your Happiness.”

Furthermore, by encouraging the widespread implementation of this standard, Yamato Group aims to promote creation of healthy refrigerated parcel delivery service markets in various countries and contribute to the resolution of social issues, such as food waste reduction.

^{*2} PAS 1018 is an international standard that was established on February 28, 2017, targeting the transport of parcels with intermediate transfers within refrigerated parcel delivery services. Starting with Yamato Holdings, participants include other businesses that handle refrigerated delivery services in Japan, as well as overseas industry organizations, etc.

2. Overview of Certification

The company acquiring the certification and an overview of the certification are shown below.

Certification	ISO 23412:2020 Indirect, temperature-controlled refrigerated delivery services - Land transport of parcels with intermediate transfer
Certified Organization	SCG Yamato Express Co., Ltd.
Certification Registration Number	TCDS 683631
Certification Body	BSI Group (Thailand) Co., Ltd.
Certification Registration Date	January 9, 2021

3. Certification Award Ceremony

To mark the certification's acquisition, an award ceremony for ISO 23412 was held on February 25.



The award ceremony

2nd person from the left: BSI Thailand Mr. Bookkhalakorn Chaidee (General Manager - Sales and Marketing) , SCG Yamato Ms. Oranee Pensirisombun (Managing Director) , Mr. Sakae Yamasaki (Deputy Managing Director)

4. Other Related News Releases

- (1) “BSI Group Japan (British Standards Institution) and Yamato Holdings Launch Refrigerated Delivery Service PAS (Publicly Available Specifications) Formulation Project” (news release—March 25, 2016)
URL: http://www.yamato-hd.co.jp/news/h27/h27_122_01news.html (Japanese)
- (2) “BSI Group Japan (British Standards Institution) Issues International Standard PAS 1018 for Refrigerated Parcel Delivery Services” (news release—March 1, 2017)
URL: https://www.yamato-hd.co.jp/english/news/h28/h28_01_01news.html
- (3) “SCG Yamato Express Acquires International Standard Certification – PAS 1018 – for Small-Lot, Refrigerated Delivery Services” (news release—May 24, 2018)
URL: https://www.yamato-hd.co.jp/english/news/h30/h30_01_01news.html
- (4) “Yamato Transport and Okinawa Yamato Transport Become First in the World to Acquire ISO 23412 Certification, International Standard for Refrigerated Parcel Delivery Services” (news release—October 8, 2020)
URL: https://www.yamato-hd.co.jp/english/news/2020/pdf/2020_08_news.pdf

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