

Business Structure

Delivery Business



Delivery ▶

In the Delivery Business, the Yamato Group concentrated on *TA-Q-BIN*-centered business development, aiming to provide infrastructure that best suits our customers and contribute to enriching people's lives.

Composition Ratio of Operating Revenues

80.4%

Operating Revenues

¥1,630.1 billion

Non-Delivery Businesses



BIZ-Logistics ▶

In the BIZ-Logistics Business, the Yamato Group is providing customers with innovative logistics systems by combining management resources such as the *TA-Q-BIN* network with logistics functions, maintenance and recall handling functions, cleansing functions for medical devices, and international transportation functions.

8.8%



Home Convenience ▶

In the Home Convenience Business, the Yamato Group is working to deliver greater convenience and comfort to the lives of customers through the provision of its lifetime lifestyle support services, including the *My Moving* service, a moving service for individual customers, and the *Raku Raku Household TA-Q-BIN* service, which helps transport and set up large furniture and household appliances.

1.7%



e-Business ▶

In the e-Business, the Yamato Group helps customers streamline their business processes and solve potential issues by proactively developing the solution platform business, which combines logistics and financial technology with information technology.

1.9%



Financial ▶

In the Financial Business, the Yamato Group has been developing settlement and financial services tailored to a range of customer needs for payment collection of mail-order products and business-to-business transaction settlement.

4.7%



Autoworks ▶

In the Autoworks Business, the Yamato Group develops services that improve the operating efficiency of customer assets, including vehicle maintenance services for customers in the transport company that ensure safe vehicle operation and increase the length of time that vehicles can operate, thereby ensuring operation without interruption.

1.5%



Other Services ▶

The Yamato Group's Other Services segment provides box charter services, such as the *JITBOX Charter* service, and extensive shared services centered on the trunk-route transport business.

1.0%



(Year Ended March 31, 2020)