



NEWS RELEASE

Yamato Transport Co., Ltd.
Okinawa Yamato Transport Co., Ltd.
October 8, 2020

Yamato Transport and Okinawa Yamato Transport Become First in the World to Acquire ISO 23412 Certification, International Standard for Refrigerated Parcel Delivery Services

Yamato Transport Co., Ltd. (Headquarters: Chuo Ward, Tokyo; Representative: Toshizo Kurisu; hereinafter referred to as “Yamato Transport”) and Okinawa Yamato Transport Co., Ltd. (Headquarters: Itoman City, Okinawa Prefecture; Representative: Shinichi Akamine; hereinafter referred to as “Okinawa Yamato Transport”), both of which are under the umbrella of Yamato Holdings Co., Ltd., became the first in the world to acquire ISO 23412:2020 (hereinafter referred to as “ISO 23412”^{*1}) certification, an international standard for refrigerated parcel delivery services, on September 4, 2020. To mark the acquisition of the certification, an award ceremony for ISO 23412 was held on October 7, 2020.

^{*1} ISO 23412 is an ISO certification that was issued on May 28, 2020. Within refrigerated parcel delivery services, the international standard targets the transport of parcels with intermediate transfers and specifies requirements for operations concerning intermediate transfers during delivery, with a focus on temperature control of parcel’s environment such as refrigerated enclosure within vehicles.

1. Background and Purpose

Demand for refrigerated delivery services is rising against the backdrop of global economic growth coupled with the recent rapid expansion of the online shopping market.

Yamato Group acquired PAS 1018^{*2} certification in 2017 and has been working to provide refrigerated delivery services in various regions and improve the quality of refrigerated deliveries in various countries, primarily in Asia. On this occasion, building upon past achievements, Yamato Transport and Okinawa Yamato Transport acquired ISO 23412 after undergoing a certification audit from a third-party organization.

With the acquisition of the ISO 23412 certification, high-quality services will be maintained, and customers will be provided with services that they can use with confidence. Furthermore, Yamato Group will devote to the growth and expansion of the refrigerated parcel delivery service market by encouraging logistics companies from various countries to acquire the certification and contribute to resolving social issues such reducing food loss.

^{*2} PAS 1018 is an international standard that was established on February 28, 2017, targeting the transport of parcels with intermediate transfers within refrigerated parcel delivery services. Starting with Yamato Holdings, participants include other enterprises that handle refrigerated delivery services in Japan, as well as overseas industry organizations, etc.

2. Overview of Certification

The Group's companies that acquired certification on this occasion are as follows.

Certification	ISO 23412:2020 Indirect, temperature-controlled refrigerated delivery services - Land transport of parcels with intermediate transfer
Certified Bodies	- Yamato Transport Co., Ltd. - Okinawa Yamato Transport Co., Ltd.
Certification Registration Number	TCDS 660200
Scope of Certification Registration	Cool TA-Q-BIN, International Cool TA-Q-BIN
Certification body	BSI Group Japan K.K.
Certification Registration Date	September 4, 2020

3. Certification Award Ceremony

An award ceremony for ISO 23412 was held on October 7, 2020, to mark the acquisition of the certification.



*【Award Ceremony】

From the left: Yamato Transport's President and CEO: Toshizo Kurisu BSI Group Japan's Managing Director: Hector Hideo Nemoto,

Other Related News Releases

- (1) BSI Group Japan (British Standards Institution) and Yamato Holdings Launch Refrigerated Delivery Service PAS (Publicly Available Specification) Formulation Project (March 25, 2016, news release)
URL: http://www.yamato-hd.co.jp/news/h27/h27_122_01news.html (Japanese)
- (2) BSI Group Japan (British Standards Institution) Issues International Standard PAS 1018 for Refrigerated Parcel Delivery Services (March 1, 2017, news release)
URL: https://www.yamato-hd.co.jp/english/news/h28/h28_01_01news.html
- (3) Six Yamato Group Companies Acquire International Standard PAS 1018 Certification for Refrigerated Parcel Delivery Services (May 30, 2017, news release)
URL: https://www.yamato-hd.co.jp/english/news/h29/h29_03_01news.html
- (4) Ministry of Land, Infrastructure, Transport and Tourism: ISO 23412, an International Standard for Refrigerated Parcel Delivery Services International Standard has been Issued – Aiming for Overseas Expansion of Japanese-style Cold Chain Logistics (June 3, 2020, news release)
URL: <https://www.mlit.go.jp/report/press/content/001346578.pdf> (Japanese)

Reference: BSI (British Standards Institution) and BSI Group Japan K.K.

BSI (British Standards Institution) is a professional standards formulation organization that, since its establishment in 1901, has served as the world's first national standards institution and as a founding member of ISO. BSI currently contributes to the activities of more than 84,000 organizations in 193 countries. With the many British Standards (BS) developed by BSI having been used as the basis for ISO standards such as ISO 9001 (quality management systems), ISO 14001 (environmental management systems), and ISO/IEC 27001 (information security management systems), it has the world's foremost track record.

BSI Group Japan was established in 1999 as the Japanese arm of BSI and mainly provides certification services and training courses for management systems and medical devices, among a wide range of standards-related services including support for standards development. In terms of its management system certification services, it provides the most standard certification services among Japan's approximately 60 certifications institutions, and as Japan's top certifier in terms of the number of standards certified, it is the leading certification institution in the industry.

URL: <http://www.bsigroup.com/ja-JP/>

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