



NEWS RELEASE

May 17, 2023

Yamato Transport Co., Ltd.

Neko Support Station Machida Kiso Opens May 25, Supporting All in the Community

New facility brings peace of mind and greater comfort, revitalizing the area and further boosting Machida City's attractiveness



Yamato Transport Co., Ltd. (Headquarters: Chuo-ku, Tokyo; Representative Director and President: Yutaka Nagao, hereinafter “Yamato Transport”) announces that it will open the Neko Support Station Machida Kiso facility in the Kiso Yamazaki Danchi area of Machida City, Tokyo, on May 25, 2023. This new location will not only handle sending and receiving TA-Q-BIN shipments, but will also support safer, more comfortable living for Machida City residents through its rental community space, its range of household support, and hosted events.

An event to celebrate the opening of the facility will be held for four days from May 25 to May 28.

1. Background and Objectives

The Yamato Group's first Neko Support Station opened in Tama City, Tokyo, in 2016 with the aim of creating an environment where all residents can enjoy comfort and peace of mind in their own neighborhoods, and to achieve healthy and sustainable development of local communities and a more secure and comfortable life for the people living there. The network of Neko Support Stations has since expanded to eight locations across Japan, providing not only services related to package shipping and receipt, but also a variety of other services with the aim of becoming a place that people can go to for help with any problems that may occur in general life.

Some 50 years have passed since the completion of the Machidakiso Jutaku housing complex, built by Tokyo Metropolitan Housing Supply Corporation (hereinafter "JKK") and located in the Kiso Yamazaki Danchi area of Machida City. As the number of households with children declines and the population ages, it has become a challenge to enhance lifestyle services to make life easier for all residents in the community and to revitalize the community through multi-generational exchange.

Yamato Transport, JKK, and Machida City signed a comprehensive collaboration agreement on April 11, 2023, with the aim of further revitalizing Machida City and improving services for its residents. Now, Yamato Group announces that it will open Neko Support Station Machida Kiso in the community facility newly established by JKK in the Machidakiso Jutaku housing complex. The aim of this new location is to become a community center that connects people across multiple generations, including the elderly and those raising children, and support safer and more comfortable lifestyles for everyone in the community.

2. Neko Support Station Machida Kiso: Overview

1) Basic information

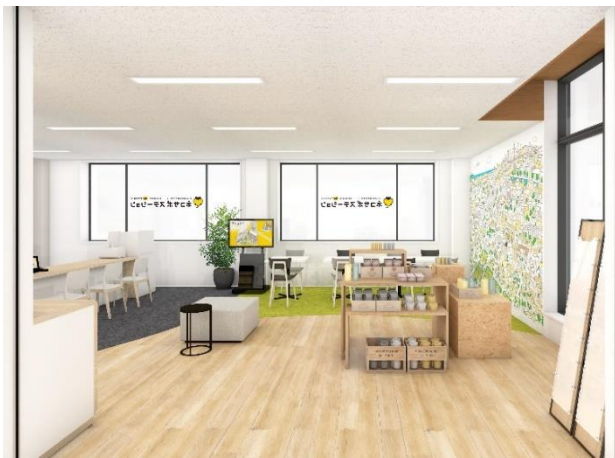
Location name: Neko Support Station Machida Kiso

Address: 2523-26, Honmachida, Machida City, Tokyo 194-0032

Business hours: 9:00 a.m. to 6:00 p.m.

TEL: 0120-545425 (in Japan only, toll-free number)

2) Interior images



Neko Support Station retail space



Rental community space with kitchen

3) Services provided

① Sending/receiving packages

Visitors can send and receive TA-Q-BIN shipments, and even purchase packaging materials helpful for shipping items sold on flea market sites.

② Community space rental

Rental community space is available for use by the local community.

Equipped with a kitchen, tables, chairs, microphones, and monitors, it can be used for a wide range of purposes including cooking, dining, meetings, seminars, workshops, cultural lessons, dance, and yoga.

③ Household support services^{*1}

This facility offers a variety of services for comfortable living, from full-service seasonal cleaning of exhaust fans, air conditioners, baths and more, to furniture moving and assembly, yard maintenance, and more.

④ Lifestyle consultation

Community members have access to the Kuroneko Monitoring Service HelloLight Visit Plan, a monitoring service that utilizes IoT light bulbs, as well as lifestyle-related services in partnership with local companies. Customers with concerns about daily life are offered services are tailored to their individual needs.

⑤ Event hosting

This station plays host to events with local businesses, organizations, and individuals to disseminate information useful for locals' lifestyles and helping to make their daily lives richer and more enjoyable. In addition, many events help to build community in the area, including classes on how to use flea market sites and classes on various hobbies.

⑥ Shopping delivery service in partnership with local supermarkets*2

Local residents can have their shopping from nearby supermarkets delivered straight to their home.

⑦ Bread sales from Swan Bakery*3

Freshly baked bread will be sold every Saturday. (Operator: General Incorporated Association Decent World)

*1 Only for residents of Machida City (some options are limited to the Machida Kiso Yamazaki Danchi area).

*2 Only for residents of JKK Machidakiso Jutaku housing complex and the UR Yamazaki Danchi housing complex.

*3 Swan Bakery is operated by Swan Co., Ltd., member of the Yamato Group to support the independence and social participation of people with disabilities. Currently, Swan Co., Ltd. helps provide more than 300 people with disabilities with economic independence and social participation at five directly managed stores and 20 member stores operated by facilities for people with disabilities across Japan.

3. Opening Event Overview

Date: May 25 to May 28, 2023, 10:00 a.m. to 5:00 p.m.

Location: Neko Support Station Machida Kiso

Details:

Event	May 25	May 26	May 27	May 28
Free miniature car for registering as a Neko Support member and adding as a friend on LINE	○	○	○	○
Raffle & shooting gallery for prizes: Original Yamato merchandise, sweets, etc.	○	○	○	○
Special sale of Swan Bakery bread	○	○	○	
Smartphone class	○			
Yoga class		○		
Mercari class		○		

Eyeglass consultation		○	○	
Commemorative photo with the Kuroneko and Shironeko (Black and White Cat) Yamato Group characters			○	○
Ride-along in a TA-Q-BIN collection and delivery vehicle			○	
TA-Q-BIN delivery experience for children			○	○

*Event details are subject to change.

*Event times may vary.

4. Looking Ahead

Going forward, we will continue to utilize the management resources of the Yamato Group in collaboration with local residents, businesses, and organizations to help build communities where all generations, from the elderly to those raising children and children themselves, can lead safe and comfortable lives.

Contact

General inquiries:

Neko Support Service Center, Yamato Transport Co., Ltd.

TEL: 0120-545425 (in Japan only, toll-free number) *Hours: 9:00 a.m. to 6:00 p.m. (closed for year-end and New Year holidays)

Press inquiries:

Corporate Communications, Yamato Transport Co., Ltd.

TEL: +81-3-3541-3411

Reference

Machida City Comprehensive Collaborative Agreement with Tokyo Metropolitan Housing Supply Corporation and Yamato Transport Co., Ltd. (Japanese only)

URL:<https://www.city.machida.tokyo.jp/kurashi/sumai/house/danti-reclamation/20230412.html>

Tokyo Metropolitan Housing Supply Corporation: [JKK Tokyo, Machida City, Yamato Transport] Sign Comprehensive Collaboration Agreement to Further Revitalize the Kiso Yamazaki Danchi area in Machida City and Improve Resident Services (April 12, 2023, Japanese only)

URL:<https://prtimes.jp/main/html/rd/p/000000097.000057497.html>

Neko Support Station: Overview

Designed to enable people to do many different things in supporting their lifestyles, Neko Support Stations were created to be a reliable community center where anyone can come to discuss their concerns, not just regarding packages but for all aspects of life.

	Facility name	Location	Business hours
Tama area	Greenade	3F Greenade Nagayama, 1-4	10:00 a.m. to 8:00 p.m.

	Nagayama Store	Nagayama, Tama City, Tokyo 206-0025	
	Nagayama Store	4-2-3-105 Nagayama, Tama City, Tokyo 206-0025	9:00 a.m. to 6:00 p.m.
Machida area	Machida Kiso	2523-26, Honmachida, Machida City, Tokyo 194-0032	9:00 a.m. to 6:00 p.m.
Matsudo area	Terrace Mall Matsudo Store	3F Terrace Mall Matsudo, 2-8-1 Hachigasaki, Matsudo City, Chiba 270-0023	10:00 a.m. to 9:00 p.m.
	Mikoze Store	1328 Mikoze, Matsudo City, Chiba 270-0026	8:00 a.m. to 8:00 p.m.
Fujisawa area	Fujisawa SST Store	6-10-10 Tsujido Motomachi, Fujisawa City, Kanagawa 206- 0025	8:00 a.m. to 7:00 p.m.
Sendai-Izumi area	Izumi Park Town Tapio Store	6-5-1 Teraoka, Izumi-ku, Sendai City, Miyagi 981-3287	10:00 a.m. to 6:00 p.m.
Chiba bay area	Kaihinmakuhari Station Store	Concourse outside JR Keiyo Line Kaihinmakuhari Station ticket gates2-110 Hibino, Mihama-ku, Chiba City, Chiba 261-0021	9:00 a.m. to 8:00 p.m.
Fukuyama area	Fukuyama Chuo	1-4-1, Higashikawaguchi-cho, Fukuyama City, Hiroshima 720- 0821	8:00 a.m. to 8:00 p.m.

Please see below for details on service areas and use (Japanese only).

URL:<https://www.kuronekoyamato.co.jp/nekosapo/>

Official LINE account: @nekosapo_machida

About Kuroneko Monitoring Service HelloLight Visit Plan (Japanese Only)

URL : <https://nekosapo-order2.kuronekoyamato.co.jp/mimamori.html>