NEWS RELEASE

October 5, 2026

Yamato Transport Co., Ltd.

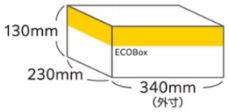
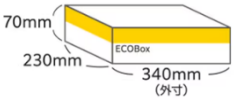
Nationally Launching New Sizes for Individual Customers of "ECOBox" Starting Monday, October 5: Safe and Easy Document Disposal Simply by Placing Documents in Dedicated Boxes

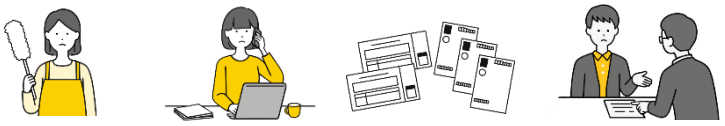
Complete melting process without opening the box even once, even with staples left in place

Yamato Transport Co., Ltd. (Headquarters: Chuo-ku, Tokyo; Representative Director and President: Seiichi Awa; hereinafter "Yamato Transport") announces that it will launch two new sizes for individual customers of its confidential document recycling service "ECOBox" (hereinafter "ECOBox") nationwide (excluding Okinawa Prefecture) starting Monday, October 5, 2026. This allows individual customers to safely and easily process documents generated at home or during remote work through a melting process without opening the box even once, simply by placing them in a dedicated box.

■ Overview of ECOBox for Individual Customers

Two sizes are available for individual customers to choose from according to their intended use and volume. Customers can purchase as few as one box whenever needed.

Size name	A4 Regular	A4 Slim
Dedicated box dimensions	 External: 34 x 23 x 13 cm Internal: 32 x 22 x 11 cm	 External: 34 x 23 x 7 cm Internal: 32 x 22 x 5 cm

Price * Melting process fee will be billed separately at the time of collection.	Dedicated kit fee: 1,540 yen (tax included) Melting process fee: 1,320 yen (tax included)	Dedicated kit fee: 990 yen (tax included) Melting process fee: 770 yen (tax included)
Payment methods	Dedicated box: Cash, electronic money, QR code/code payment, credit card Melting process: Cash only	
How to purchase dedicated box	・Purchase at Yamato Transport sales offices ・Order online (Kuroneko Market) (Delivered by sales driver) URL: https://market.kuronekoyamato.co.jp/market	
How to request melting process	・Drop off at Yamato Transport sales office ・Collection by sales driver	
Main use cases	・Organizing documents during major cleanups or moves ・Disposing of documents brought home from remote work or the workplace ・Disposing of daily received documents containing private information ・Disposing of unneeded stored documents 	
Nationwide launch date	Monday, October 5, 2026　*Excluding Okinawa Prefecture	

■Background and Purpose

Following the enforcement of the "Act on the Protection of Personal Information" in 2005, Yamato Transport launched "ECOBox" in 2006 for corporate contract clients to meet the need to "process documents containing confidential information safely and without hassle." Currently, approximately 900,000 boxes are used annually.

In recent years, with the spread of working from home and the diversification of working styles, individual customers have increasingly voiced requests such as "I want to safely dispose of documents at home," "Processing with a paper shredder cannot keep up," and "I am concerned about privacy when putting documents out as household trash."

To respond to these requests from individual customers, Yamato Transport conducted advance sales of the two small ECOBox sizes for individuals in the Tokyo metropolitan area (Tokyo and 7 prefectures) starting in June 2026. As a result, the service gained strong support for the ease of being able to entrust everything from collection to the melting process on a single-box basis without a contract. It received popularity not only for home tidying and remote work document organization, but also from non-corporate contracted individual clinics, professional legal/consulting offices, residents' associations and neighborhood

associations managing membership lists, and senior citizens struggling with disposing of heavy documents, leading to continuous usage. In response to customer feedback regarding needs that were difficult to address with our existing services and requests for nationwide expansion, we will expand our sales area to cover the entire country starting Monday, October 5, 2026, in order to enhance convenience for customers Japan and support safe and easy information management.
In addition, a gift campaign in collaboration with Sanrio Co., Ltd.'s Hello Kitty will be conducted. Starting Monday, October 5, 2026, customers who purchase an ECOBox dedicated kit will receive a "Yamato Transport x Hello Kitty" collaboration clear file. For details, please visit the campaign page.
URL: https://www.kuronekoyamato.co.jp/ytc/customer/kojinkimitsu/campaign_202609/

< Features of ECOBox >

- No need to remove clips or staples, or perform shredding; documents can be easily processed simply by placing them in the dedicated box.
- The dedicated box collected from the customer is sent for melting as a whole without being opened at the designated factory, providing safety and peace of mind.
- Customers can request melting processing according to their convenience, choosing between collection by a sales driver or dropping off at a sales office.

Confidential Document Recycling Service (Individual)
URL: https://www.kuronekoyamato.co.jp/ytc/customer/kojinkimitsu/ (In Japanese only)
Confidential Document Recycling Service (Corporate)
URL: https://business.kuronekoyamato.co.jp/service/lineup/kimitsubunsho/ (In Japanese only)

Contact

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